

KRISTIAN WIGLASZ

Principal Release Manager and Program Leader

✉ kristian.wiglasz@seznam.cz | 📞 +420602147634 | 🔗 www.linkedin.com/in/kristianwiglasz | 📍 Ostrava Metropolitan Area

SUMMARY

Senior Release Manager with **13+ years** of experience in maximizing efficiency and quality for large-scale software programs. Proven leader in establishing sustainable, high-velocity Agile environments, managing up to **3 ARTs / 30+ development teams**. Specializes in implementing **automated delivery** and modernizing **CI/CD pipelines** (Gitlab/Kubernetes/Python). Proven ability to drive results and **cross-functional alignment** across diverse industries (e.g., Paper, Energy, Financial Services).

WORK EXPERIENCE

Release Manager, Ataccama **Sep 2022 – Oct 2025**

- Orchestrated release cycles for 10+ development teams, improving on-time releases by 65% and boosting cross-team trust.
- Maintained and communicated a comprehensive release calendar to all stakeholders, increasing schedule transparency and reducing missed deadlines by 40%.
- Drove the transition to Continuous Delivery using Python, Kubernetes, and GitLab Pipelines, automating deployments.
- Managed end-to-end release coordination across R&D, QA, and Sales, significantly reducing deployment friction.

Release Manager / Release Train Engineer, Fiserv **May 2021 – Aug 2022**

- Introduced and implemented the Agile Release Train (ART) and Program Increment (PI) approach within the unit, improving delivery predictability by 30%.
- Led a dedicated Agile Release Train consisting of 3+ development teams, increasing release throughput by 20%.
- Optimized program execution by configuring Jira and Confluence for PI planning.
- Coached unit management and development teams to adopt agile practices, improving team velocity and cross-team collaboration.

Release Manager, TietoEVRY **Jul 2020 – May 2021**

- Transformed organizational workflows to enhance efficiency within a smaller scale environment.
- Facilitated and guided development efforts across all products within a single industry unit.
- Planned, monitored, and adapted Program Increments across two trains and 17 development teams.
- Implemented Power BI status reporting enabling real-time dashboards.
- Mentored junior project managers and supported ongoing projects, improving project delivery rate by 40%.

Sw. Development Program Manager, TietoEVRY **May 2018 – Jul 2020**

- Facilitated and guided development work across three Agile Release Trains, enhancing team collaboration.
- Scaled agile software development practices within the software development unit to improve efficiency.
- Planned, monitored, and adapted Program Increments for over 30 development teams, ensuring alignment with project goals.
- Implemented and improved scaled agile processes with a strong focus on the SAgE framework, driving continuous improvement.

Release Train Engineer, TietoEVRY **Sep 2016 – May 2018**

- Unified the development process of software products for energy utility distribution companies by creating an Agile Release Train.
- Implemented and managed an Agile Release Train with approximately 10 distributed agile development teams.
- Planned, monitored, inspected, and adapted Program Increments (PIs) to ensure continuous improvement.
- Enhanced scaled agile processes to optimize team collaboration and efficiency.

Scrum Master, Release Manager, Tieto **Mar 2010 – Sep 2016**

- Led a Scrum team of 9-12 developers and testers to deliver self-service portal solutions in the energy utilities sector.
- Managed the release process to ensure timely delivery of high-quality products.
- Contributed to the user experience and technological enhancements of the product, aligning with industry standards.
- Later, coordinated efforts of 15+ developers and testers across 3 scrum teams to ensure timely delivery.
- Supported the establishment of a robust change management process to enhance project efficiency.

Team Leader, Tieto**Jun 2007 – Dec 2010**

- Led a team of over 20 experts in ERP application (Fenix) development and maintenance for the Paper/Forest industry.
- Motivated and evaluated team members while implementing and monitoring development processes.
- Provided support and guidance to junior developers, fostering a collaborative environment.

Software developer, Tieto**Apr 2005 – Jun 2007**

- C++ developer
- Tuxedo Middleware
- ERP application (Fenix) development and maintenance
- Paper/Forest industry.

Software developer, VAIPE s.r.o. today PSI Metals Austria**Apr 2002 – Mar 2005**

- Java developer
- Build management
- CVS versioning server administration

EDUCATION

**Ing. in Software Engineering, Vysoká škola báňská – Technical University
Ostrava, Czech Republic**

SKILLS

- Release Management
 - Cross-team Collaboration
 - Program Management
 - Team Management
 - Stakeholder Management
 - Communication
 - English (Professional Working)
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CERTIFICATIONS**Certified Agile Leadership I****ITIL® Foundation Certificate in IT Service Management****SAFe® 4 Certified Agilist**
